6144 8749 Customer manager (m/f/d) with a focus on French ProTect Dienstleistungs GmbH, based in Frankfurt am Main, is the group's internal service provider for ProTect Versicherung AG, one of the leading B2B insurance companies in the loan hedging segment. On your behalf, we take on the conception of credit and loss of earnings insurance, as well as other embedded insurance solutions in a rapidly growing market segment, in particular their sale, administration and benefit processing inside and outside the savings bank finance group. Both companies belong to the provincial group, one of the ten largest insurance groups in Germany.  
To support our company, we are looking for someone for our location in Düsseldorf or Frankfurt am Main at short notice  
Customer manager (m/f/d) with a focus on French  
  
  
Customer manager (m/f/d) with a focus on French  
  
Your tasks will be:  
  
You will be responsible for cross-border customer service in the DACH region.  
As a qualified contact person, you will be responsible for looking after our customers in a service-oriented manner as an interface to performance testing and the contract department.  
The EDP-supported acceptance and processing of telephone customer inquiries and queries will be your daily business.  
You will also process incoming documents and answer them in writing via the internal system.  
  
  
Good reasons to become one of us:  
  
You can expect a pleasant and agile working environment with nice colleagues, in which you can take on personal responsibility and contribute your own ideas.  
A working atmosphere characterized by trust and respect is the basis of our cooperation.  
In addition to flexible working hours, we offer you the opportunity to work partially mobile.  
Our employer-financed supplementary pension supports your financial security for retirement and of course you will receive the employer's contribution to the capital-forming benefits.  
We promote public transport with a surcharge for the monthly ticket.  
In the here and now we support your job-specific further training.  
  
  
  
What you bring with you:  
  
Good communication skills and strong customer orientation  
First experience in telephone customer service  
Good knowledge of French  
High level of service orientation and confident handling of MS Office applications  
Reliable and independent way of working  
  
  
Have we sparked your interest? Then we look forward to getting to know you!  
  
  
  
  
Have we sparked your interest?  
  
Then we look forward to getting to know you!  
Please apply using our online application form with your meaningful documents under the advertisement no. 2466 and your salary expectations and your earliest possible availability.  
  
  
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